Presentation on The ‘Most Significant Change’ (MSC) Technique

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Highlights of MSC

- Participatory M&E, form of Qualitative.
- No indicators are used.
- Based on “story” of Significant Change.
- Developed by Rick Devices 1996-Bangladesh.
- MSC is not meant to be used as a stand-alone
Why MSC?

• Analyze individual people experience.
• Explore the unexpected changes
• Adding human voice
• Built staff and community capacities in analyzing the result of their work.
• Provide material/information for planning, publicity, communication, reporting and training.
From your point of view, can you describe the most significant change in your personal development as a result of taking part in this project?

- ‘From your point of view…’
- ‘…Can you describe…’
- ‘…the most significant…’
- ‘…change…’
- ‘…in your personal development…’
- ‘…as a result of taking part in this project?’
Steps to design an MSC technique

• How to start and raise interest
• Defining the domains of change
• Defining the reporting period
• Collecting SC stories
• Selecting the most significant of the stories
Cont.----- Steps of MSC

- Feeding back the results to key people
- Verification of stories
- Quantification
- Secondary analysis and meta-monitoring
- Revising the system
Bare bones of MSC

- Collected stories of changes.
- Review stories and select most significant
- Feedback result
- Document on the story
Story selection and feedback process
Report on the story

- Basic information about the story teller.
- Detail description of the story (in active voice)
- Significance of selecting the story as SC (major changes happened, learning points and comments of the reporter).
- Why this selected as most significant (Level, reasons and score obtained).
Where does MSC fit

- Senior personnel support, commitment and involvement.
- Leadership stable
- Realistic expectations
- Open to new approaches
- Learning culture
- Multi-levels
- Staff with good skill
Video on MSC designing (5 minutes)
Thanks